



Full Service Offerings Based on Proven Methodologies

At Scalable Software our Professional Services Specialists help you get the most out of your investment in Scalable products and make the most of your valuable internal resources. Our proven methodologies are based on 12+ years of real-world knowledge and experience as well as industry best practices in the areas of IT Asset and PC Lifecycle Management.

Scalable Professional Service Specialists understand that associating best practices across your people and technology resources allows you to obtain more business value from your Scalable investment. Our proven industry and technical knowledge originates from our years of professional service engagements with over 10,000 customer sites managing representing leading organizations worldwide.

EXPAND YOUR KNOWLEDGE AND PRODUCTIVITY

General Product Training

Product training is a key component of the Scalable Software Services offering. Get a head start and ensure success of your Scalable Software investment by participating in training courses that provide the knowledge and skills needed to spearhead a successful Scalable implementation. Our training specialists provide deep content expertise and best practice examples of ways to get the most out of your Scalable investment. Our training classes span the requirements of users, administrators and our flexible course outlines allow you to customize the training and tailor to your needs. We offer onsite and regional classroom training to all our customers.

Scalable Professional Services

Product Installation & Configuration

What a better way to jump start a new product installation then by taking advantage of our specialized skills and years of experience. We will perform a site specific needs analysis and design a system designed specifically to get you up and running while providing the knowledge transfer and best practices necessary to enable a smooth running production environment. We will then hand over a working system with best practice process and procedures in place.

Product Upgrade

Let our Professional Service Specialists assist in making the upgrade process to the latest release of your Scalable product as fast as possible. Our Specialists have in-depth specialized product knowledge and can develop the most efficient upgrade plan for your Scalable products. In addition our Specialists will provide a comprehensive environment assessment including establishing your upgrade strategy, assisting with the upgrade infrastructure, and testing before deploying upgrades into your production environment. Ensure a successful upgrading by taking advantage of our experts knowledge and experience.

- System overhaul
- Full agent upgrade
- Server upgrade
- Database analysis and upgrade
- Custom training
- Process optimization

Key Benefits

- 12+ years of successful Professional Service engagements
- We are subject matter experts
- Optimize your overall IT investment and Scalable solution
- Obtain ROI in record time
- Quick knowledge transfer from our product and industry specialists
- Experience a reduced learning curve

Specialized Professional Services Offerings: **THE SCALABLE SOFTWARE DIFFERENCE**

Application Package Development/Deployment

Packaging application software can be a time consuming task. Our Professional Service Specialists have the expertise to package any applications and prepare them for deployment. The result: Save time and money and by preparing for a successful deployment. Any package, any configuration.

Once the application packages have been created our Professional Service Specialists will assist in the deployment of those application packages. A typical Professional Services engagement will include setting up a multi-step workflow process for any deployment and installation.

Windows 7 Migration Services

For most large enterprises migrating to Windows 7 is a major challenge filled with unexpected issues and obstacles. You can avoid the usual migration headaches and reduce your overall costs when you partner with our Windows 7 migration specialists.

Our experienced migration specialists have vast experience in the process of upgrading to Windows 7 and know how to avoid the unnecessary risks that wait. Let us help you by providing our proven 7- step process to ensure perform a smooth and successful migration.

Our migration specialists will assist in:

- Determining which platforms meet Windows 7 minimum hardware requirements
- Targeting the platform for upgrade
- Determining the Windows 7 deployment method
- Identifying the applications to be migrated
- Identifying the user personalities and data to be migrated
- Building the migration process
- Executing the migration

“Everyone there is super knowledgeable, I can’t say enough about the positive experience we have had with them.”

Dan Jaap, Systems Engineer
Florida Association of Court Clerks

Optimization Program

Our Professional Service Specialists will analyze your existing Scalable Software implementation (pilot or production) for purposes of optimization and alignment with our proven IT Asset and PC Lifecycle Management best practices. This includes a review of the current architecture, product usage, and data collection, as well as identification of product functionality that may not be fully utilized.

Experience how our Professional Services can extend the value of your Scalable investment

Scalable Software has created multiple service offerings based on our 12+ years of experience having worked with small to large organizations. We are experts at planning and implementing processes surrounding IT Asset and PC Lifecycle Management disciplines including, process, workflows, templates, application packaging, and compliance methodologies, among other areas.

If you would like to know more about Scalable Software Professional Services or discuss a specific project we invite you to speak with your Scalable Software Representative about your how our Service Specialists can help you achieve your goals.

About us

Since 1999, over 10,000 organizations worldwide have used Scalable solutions to manage and control expense across their IT estates, reporting a substantial return on investment (ROI) and a reduction in the total cost of ownership (TCO). Our solutions help IT professional manage the entire life cycle of IT assets, from the moment they enter the organization until they are retired in a cost-effective manner. By focusing on the exact IT asset needs of an organization, we can ensure capital is optimally deployed, profitability is improved and productivity greatly enhanced. For more information, visit: www.scalable.com

Scalable Software Products

WinINSTALL MSI Packager Professional
WinINSTALL Lifecycle Management Suite™
Scalable Survey™
Scalable Asset Vision™
Scalable LIVE!®

